

## **CONSUMER**



## SELECT EXPERIENCE IN THE CONSUMER INDUSTRIES

Consumers today, locally, regionally and globally are faced with a wide range of "advertising" online, print, media and through social networks. Consumer lifestyles are influenced on a constant basis with advertising messages from their home, school, and work environment. SIS has expertise with innovative research methods that "tap into the consumers' minds" and follow them through their customer journey.

We understand that navigating the contemporary business landscape is complex. Our sophisticated research methodologies, data and intelligence analysis, and unparalleled insight into ever-changing markets, cultures, and consumer mindsets, can make the difference for your company and position you well to succeed in this new and challenging era.

Technological advancements and changing customer demands have required businesses around the globe to instantaneously evolve in order to keep pace and remain relevant. SIS is ever-vigilant to changing trends and times. The next generation has its own ideas and requirements which must be addressed by companies which are serious about survival in this millennium.

Allow SIS International Research to be your bridge to better business in this time of incredible opportunity.





**Market Research** | Leading business research, insight and data solutions for strategic advantage.

We provide Qualitative and Quantitative Market Research modus recusabo interesset. We employ multiple research methods to assist you with your global growth strategy.

**Strategy Research** | We help you to get better prepared to get good leads and convert them to more sales.

We are experts in Competitive Intelligence, Lead Generations Techniques, Market Research and much more.

**Data Collection** | SIS incorporates robust quantitative statistical components with other forms of information gathering to achieve our client's research needs.

SIS International's analytics allow clients to enhance their decision making by maximizing return and minimizing risk. As a full-service market research and intelligence agency, our specialists immerse themselves in our clients' needs and devise a solution delivering complete market insights

# **Focus Group Facilities** | Focus Groups and In-Depth Interviews

With an in-house staff of trained recruiters and a national panel of research participants, SIS is fully equipped to recruit a broad range of consumer and B2B respondents.





# Comprehensive solutions for the Consumer Industry

## Advertising

In-depth interviews of executives who purchase advertising in Asia, Latin America, and Europe, evaluating how they spend their advertising budgets and their media needs.

## **Apparel**

- Quantitative study on apparel in the UK and Germany.
- Market study in the US for women's apparel.
- Market study in the US for infant wear.
- Market study in the US for swimwear.
- Market study in the US for menswear.
- Market study in the US for fabrics.
- Market study for upscale women's apparel and accessories.
- Market study for sneakers in Japan.
- Intercept study on mid-level apparel stores in France, Spain, and South Korea
- Automotive

Global qualitative study of automobile drivers and consumers in Argentina, Brazil, France, Germany, Hong Kong, Italy, Japan, Malaysia, Netherlands, Norway, Puerto Rico, Singapore, Thailand, and the UK.

US survey of consumers to determine their attitudes about using premium gasoline. Conducted focus groups with consumers who have purchased high-end cars.

## Beverage - Non Alcoholic

- Analysis of the market for Japanese coffee makers.
- Organized a discussion panel of mothers and single people for a juice

- manufacturer.
- Conducted focus groups for global beverage company.
- Market intelligence survey to determine the market size, potential, and optimum distribution of a drink product from Mexico into India.

## Beverages - Alcoholic

- Conducted focus groups for a new beer can in the US.
- Quantitative study for a new product concept for beer in the US.
- Conducted focus groups for vodka in the US.

#### Credit Cards

Conducted global quantitative study of consumer credit card usage in Europe, South Africa, the Middle East, Asia, and Latin America.

#### Consumer Preference Studies

- Quantitative study that determined consumer preferences for imaging equipment.
- Interviewed affluent women to study their spending habits.
- Conducted a study to determine whether or not a particular brand's store conforms to its overall brand identity.



#### Competitive Intelligence Studies

- Quantitative study covering the US, Puerto Rico, and the Dominican Republic to determine what competitive products are produced in those countries and how they are promoted.
- Business intelligence study about the competitive environment of the cutlery market in Europe and Latin America.
- Field research to locate and purchase competitive coffee maker products in the UK, Spain, and Germany.
- Evaluation of competitive air filtering systems for consumers in Italy, France, Germany, the UK, and Spain.
- Competitive evaluation of air treatment products and filtering systems.
- Competitor profiles of major consumer products firms: their global strategy, globalization of key products, global branding successes, and failures.
- Competitive analysis of the R&D departments of large consumer products firms.
- Market intelligence study covering apparel and infant wear offerings of mass merchandisers in the retail industry.
- Created a competitor profile for a major consumer products firm.

- Global strategy competitive assessment for consumer goods and packaged foods supplier.
- Analysis of the reorganization of a major player in the consumer products industry and its implications for the firm.
- In-store interviews with business owners in Chinatown, New York.
- Competitive Intelligence Study on the Contact Lens and Contact Solutions Markets in the US
- Conducted a competitor analysis on the aroma care and insect killer markets in the US

#### Electronics

- Conducted consumer surveys to determine preference for consumer electronic equipment.
- Conducted consumer surveys in the digital camera market.
- Conducted focus groups for US consumers to test new consumer products in the digital camera market.
- Conducted national and international market study regarding flat panel plasma and LCD televisions.
- Conducted consumer focus groups to analyze what factors determine the appeal to customers of demo contents displayed in a store.



- Conducted dealer in-depth interviews to understand how dealers are using demo contents for promoting sales.
- Conducted international quantitative TV study to determine the attitudes and usage habits of TV customers in India, China, UK, and the US.
- Conducted focus groups on MP3 usage.
- Market study on TV callbacks.
- Conducted consumer intercept study at a major convention center in New York.
- Conducted study to understand how people use a particular computer program and how the purchase decision was influenced and made within businesses of different sizes.
- Conducted research study on users of the Mac operating system.
- Conducted focus groups of mobile phone users who reflected market share of top brands.
- Conducted research study to understand market response to the existing Blu-ray player and to examine consumer needs and attitude towards the player.
- Conducted feasibility study to assess the launch of AV products in various Asian markets.
- Conducted interviews in Israel and South Africa with TV purchase decision-makers who had recently

## purchased an LCD TV

- Conducted a qualitative study on home theater.
- Conducted focus groups and qualitative research on a new headphone packaging program.

## Fast Moving Consumer Goods

- Evaluated of the top worldwide packaged goods firms on a regional basis.
- Interviewed CEOs of mid-sized consumer products firms to determine the strategic issues facing their businesses.
- Conducted CATI interviews with ordinary consumers who have shopped at a combination of different supermarkets in the greater London area to evaluate their shopping experience and needs.

## Fitness

- Conducted focus groups in gyms in Chicago and Los Angeles to test a new watch.
- Conducted a study of US consumer attitudes toward physical fitness.
- Conducted focus groups in San Francisco with consumers regarding their acceptance of a new general nutrition product.
- Evaluation of the fitness market in Europe.



 Conducted advertisement pre-test for consumer fitness product advertisement in the US.

## Household Appliances and Products

- Ongoing competitive tracking for a manufacturer and distributor of a wide variety of household products.
- Conducted interviews and made home visits to recent purchasers of bagless vacuum cleaners in the US.
- Research and development study for new product ideas for kitchens and bathrooms
- Market intelligence and competitive intelligence studies on home remodeling and decorating trends.
- Analysis of the household plant market.
- Market feasibility study for household electronic air fresheners and insecticides in Germany and Brazil.
- Focus groups for consumers on their attitudes to a new generation of blenders in the UK, France, and Germany.
- Market study in the US for home furnishings.
- Market study in the US for placemats.
- Conducted mail intercepts for an air conditioner and dehumidifier study in the US.
- Conducted a coffee maker market study in Japan, Germany, Spain and the UK.
- Conducted a cutlery study in Europe, Asia, and Latin America.

- Conducted study to gain insight from high-end consumers about the appearance and design of various home electronics.
- Conducted market study to obtain information on developing new concepts and generating ideas for refrigerators.
- Conducted study for a home security system company
- Conducted home visits with people who own front-loading washing machines and Frrench-door style refrigerators
- Conducted focus groups for consumers on their opinion to a future concepts of coffee machines

## IC Recorder

Market study for IC Recorders in the US surveying retail outlets' product offerings.

#### Juvenile

- Market evaluation of the Juvenile Lifestyle market.
- Conducted survey on teen cell phone usage.
- Conducted focus groups in Japan and the UK to determine competitors to a popular children's book series sold through a major book retailer.
- Conducted in-depth interviews regarding diaper usage.
- Conducted recruitment and designed screener for IDIs of moms with infants.



## Luxury Goods

Conducted jewelry study for a high-end company.

Market Repositioning Studies

Conducted study on French-speaking
Canada to determine competitive literature
and repositioning of consumer products.

## Market Segmentation Studies

- Evaluation of the market size, segmentation, distribution, wholesale, retail pricing, and potential acquisition candidates for the mattress market in Mexico.
- Competitor and market segment tracking studies in the personal care and household products sectors to pinpoint market opportunities in established and emerging markets.

## Men's Razor Products

- European quantitative study on a new men's razor product.
- Interviewed barbers and African American men who shave their heads and/or faces with razors in order to analyze a variety of facial care and shaving products.

#### Packaging

- Child-resistant packaging survey in the US on customer attitudes toward traditional closure packaging vs. blister packs.
- Conducted recruitment and moderation of high end headphone users for packaging design study.

## Psychographic Studies

 Conducted several focus groups on the living standards of Hispanic and Asian groups.

- Conducted focus groups analyzing the attitudes of different ethnic groups toward different types of music.
- Conducted in-depth interviews for a qualitative study on the understanding of consumer associations with new and existing brand names.

#### Watches

Usage of consumer watches in the US: demographics, attitudes, and pricing for market positioning.



# A Sample of Our Past and Present Clients

- Advertising Age International
- American Home Products
- Amway Corporation
- Apple
- Bausch & Lomb
- Biomist Technology
- Cartier
- Citizen Watch Corporation
- Closure Manufacturers Association
- Colgate-Palmolive Company
- Coors
- Dekko Heating Technologies
- Eastman Kodak Company
- Estee Lauder
- Farallon Capital
- Ford Motor Company
- Global Focus
- Grolsch
- Heineken
- Infocomm. International
- IPS
- Jacob Javits
- LG

- Life Fitness
- Mars
- Mastercard International
- Philip Morris
- Polaroid
- Procter and Gamble
- Round Table Research
- Samsung
- SC Johnson Wax
- Seagrams
- Sennheiser
- Sunstar
- Synovate
- Tesco
- The Dial Corporation
- The Gillette Company
- Time International
- Toys R Us
- Unilever
- Visa International
- Warner Lambert Chicle Group
- Whirlpool Corporation